



116 West Main Street
 Ottawa, OH 45875
 www.GustwillersClothing.com
 Toll Free: 877-523-6390
 E-mail: support@gustwillers.com

NAME: _____

PHONE: _____

✓ Appropriate Box

<input type="checkbox"/>	Refund
<input type="checkbox"/>	Exchange

CIRCLE REASON FOR RETURN

1. Ordered wrong item.
2. Product did not fit.
3. Product was defective/damaged when it arrived.
4. Product quality did not meet my expectations.
5. Received incorrect item(s)
6. Other (use comment box below)

EXCHANGE / RETURN COMMENTS

Please provide your credit card number, expiration date, and cvv code for all exchanges and returns.

CREDIT CARD NUMBER

_____ - _____ - _____ - _____ **EXP DATE** _____ / _____ **CVV CODE** _____

Shipped by _____

Ship Date _____

Please detach the form above and send it with your return or exchange.



Return / Exchange Instructions

1. Please complete the return/exchange form and enclose it with your returned merchandise. You may return any item in new, sellable condition with manufacturer's tags within 30 days of receipt. You may try merchandise on, but please keep all tags and packaging materials in new condition.
2. Exception: Only underwear in new condition with unopened packaging is eligible for return.
3. If your package or merchandise is damaged or defective, please contact us immediately before discarding any packing materials!
4. We recommend insuring your return or using a service that will provide a tracking number for the return. We cannot accept responsibility for lost or damaged packages. Return shipping cost, packaging, or insurance charges are at your expense.
5. For exchanges, you will be charged a minimum of \$6.95 to ship the exchange. We cannot process your return or exchange without your credit card information.
6. Please allow a reasonable amount of time for the return to be received by Gustwillers. If requesting a refund, please allow up to two billing cycles for your bank to issue the credit to your account. If you return items from an order that received FREE shipping, a minimum of \$6.95 will be deducted from your refund, unless the merchandise kept totals over \$75.00.
7. For PayPal exchanges, please include a credit card number, expiration, and CVV code for processing. For PayPal refunds, credit will issued to your Paypal account.
8. We will notify you via e-mail (if on record or provided) the status of your return or exchange.

9. Please ship all returns to:
Gustwiller's Clothing
116 West Main St.
Ottawa, OH 45875