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GUSTWILLER'S

— CLOTHING CO. —

116 West Main Street
Ottawa, OH 45875
www.GustwillersClothing.com
Toll Free: 877-523-6390
E-mail: support@gustwillers.com

NAME: _____

PHONE: _____

✓ Appropriate Box

<input type="checkbox"/>	Refund
<input type="checkbox"/>	Exchange

CIRCLE REASON FOR RETURN

1. Ordered wrong item.
2. Product did not fit.
3. Product was defective/damaged when it arrived.
* Please notify Gustwillers as soon as possible
4. Product quality did not meet my expectations.
5. Received incorrect item(s)
6. Other (use comment box below)

Exchanges over \$50 Ship FREE

EXCHANGE / RETURN COMMENTS

Please detach the form above and send it with your return or exchange.



Return / Exchange Instructions

Exchanges over \$50 Ship FREE (Lower 48 States)

1. Please complete the return/exchange form and enclose it with your returned merchandise. You may return any item in new, sellable condition with manufacturer's tags within 30 days of receipt. You may try merchandise on, but please keep all tags and packaging materials in new condition. Exception: Only underwear in new condition with unopened packaging is eligible for return.
2. If your package or merchandise is damaged or defective, please contact us immediately before discarding any packing materials!
3. We recommend insuring your return or using a service that will provide a tracking number for the return. We cannot accept responsibility for lost or damaged packages. Return shipping cost, packaging, or insurance charges are at your expense.
4. You will be charged a minimum of \$8.95 to ship an exchange if the exchange is under \$50.00. We cannot process exchanges without your credit card information. We will contact you if this information is needed.
5. Please allow a reasonable amount of time for the return to be received by Gustwillers. If requesting a refund, please allow up to two billing cycles for your bank to issue the credit to your account.
6. For PayPal exchanges, please include a credit card number, expiration, and CVV code for processing. For PayPal refunds, credit will be issued to your Paypal account.
7. We will notify you via e-mail (if on record or provided) the status of your return or exchange.
8. **Please ship all returns to:**
Gustwiller's Clothing
116 West Main St.
Ottawa, OH 45875